



Season 03 | Issue 06 | February 2022

## Microsoft Modern Work Digest



### The 3P's of Hybrid Work • People • Places • Processes

**Navigating the complexities of hybrid work together**



The pandemic has fundamentally transformed employee and customer expectations, and there's no going back. Microsoft has a new flexible work resource to demonstrate how Microsoft solutions can help you build flexibility across your organization and enable your employees to thrive in this new world of work. Check out our [redesigned hybrid work page](#), and [download the guide](#) to learn about Microsoft's approach, the lessons we're learning along the way, and how we can help you empower your employees and meet new customer needs.

[Download this Leadership Essentials: Embracing Hybrid for the Future of Work webinar](#) for more tips on how to ensure that your employees are able to thrive, no matter where they are.

### Innovations Corner

**Empowering frontline**

## workers with Microsoft Viva



For the last two years, nearly two billion global frontline workers have played a critical role in supporting our communities and economies, all while weathering health risks, supply chain issues, and labour shortages.

Technology like [Microsoft Viva Connections](#) in Microsoft Teams can play a critical role in bridging cultural and communication gaps between leadership and the frontline workforce. We added new integrations in the Viva Connections app with strategic partners Workday and Espressive, enabling workers to easily access important company resources and actions, like payroll and HR resources, in one location.

Setting employees up for success requires providing the right resources and training. To help make training more accessible, we have updated the [Microsoft Viva Learning app](#) to streamline the workflow for assigning learning from partner solutions like SAP SuccessFactors, Cornerstone OnDemand, and Saba Cloud. And new partnerships with learning providers like EdCast and OpenSesame connect workers to an extensive content library that can help them upskill and train, all in the flow of work.

[Learn more about how Microsoft is prioritizing frontline workers with Microsoft Viva.](#)

### Spotlight of the Month

## Microsoft and Partners: Serving our customers better, together



At Microsoft, our partner ecosystem plays a vital role in helping to scale our technology to meet customers' ever-changing customer needs. These partners continuously deliver innovative solutions on our technology stack – all of which enable enhanced collaboration and increased productivity for customers. Here are some of our partners' offerings of our Microsoft solutions:

### [Microsoft Viva Learning](#)

With the importance of Employee Experience (EX) now overtaking that of Customer Experience (CX) in some cases, Avanade is strategically positioned to aid organisations in

creating a human-centric and a data-driven approach on how work gets done. With significant changes experienced by workforces across the globe, organisations need to adapt to support recovery and growth along with retaining top talent. Avanade's [Rethink the employee experience era with Viva and WX](#) e-book provides an insight into how we approach the challenges of today. Coupled with this, Avanade and Microsoft created [Employee Experience in the Microsoft Viva era masterclass series](#) to provide expert guidance in investing in your EX."



### [Microsoft Teams Phone](#)

Telstra Calling for Microsoft Teams enables customers to quickly setup, configure and consume telephony services using Microsoft Teams. A complete, cloud-based platform for modern collaboration with the capability to provide PSTN Calling for global organisations. Powered with Operator Connect, setup time is minimised, management of telephone numbers is now visible directly in your Microsoft tenant, and all voice traffic flows over redundant links enhanced with Microsoft Azure Peering Services. Learn more about Telstra Calling for Microsoft Team on their [website](#), our Operator Connect Rapid Deployment offer, and a public case study with [Sompo Holdings](#).



### [Microsoft Teams Rooms](#)

ESCO, a Microsoft Gold Partner with 30+ years of AV experience offers Microsoft Teams Rooms to bridge the gap between in-person and remote attendees, ensuring everyone can be seen, heard, and be fully engaged. [Watch this video](#) and [visit their website](#) to learn more about their Microsoft Teams Rooms offering.

Get Two Existing Meeting Room Spaces Converted to Microsoft Teams Rooms for \*FREE. [Check out this offer here](#).

*T&Cs apply.*



### [Microsoft Power BI](#)

Make your data work for you with Power BI - Visualise your data! With Power BI you can turn your unrelated data sources into coherent and interactive insights. Whether you're looking at [Secondary Sales Analytics](#) or [Financial Analytics](#), inaccurate predictions in profitability or revenue by products can lead to variances in production for next quarter/year hindering the demand/supply curve. Integrating unrelated systems into uniform formats which pull data from dealer systems or upload data in a predefined format. Learn how our customers, such as Shiseido, Suntory Group/Pepsico and Philips have explored data with this powerful

visualization tools. Register now for our one-day, hands-on workshop: [Dashboard in a Day Power BI Training | Microsoft Power BI](#).



## Tips & Tricks | What's New



### 5 tips for enabling safe and effective online meetings with Microsoft Teams

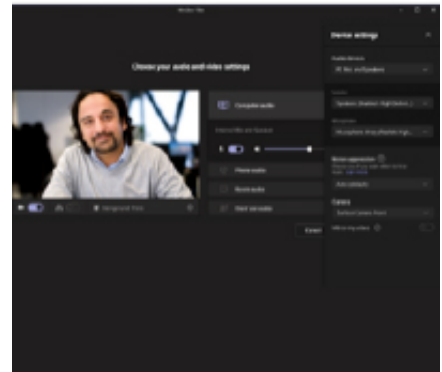
Whether you are trying to host a 200-person town hall or a one-on-one with your team lead, Microsoft Teams allows you to prioritize both an efficient and secure online meeting. These 5 tips are as follows:

1. Use Meeting options to adjust pre-meeting settings
2. Limit disruptions with in-meeting controls
3. Delegate meeting roles to get help managing your meeting
4. Remove one-time participants from a meeting series or chat
5. Wrap up your meeting by ending it for everyone

[Click here for more on how to enable safe and effective Microsoft Teams Meetings.](#)

### Turn off “Mirror My Video” in Microsoft Teams meetings to match your video to your audience's view

Meeting participants now have the option to stop mirroring the image of their video preview—the small preview window that allows you to see what your video looks like during meetings. By providing the user the option to un-mirror their view, the user can match their view to what everyone else sees. This makes it less distracting for presenters when trying to lead discussions, lessons, etc., during online meetings.



[Click here to learn more about the turn off “Mirror My Video” function.](#)



### Prevent burnout and improve productivity with Joye for Microsoft Teams

Joye analyses your work pattern in Teams with extreme privacy and prompts you at the right time to recharge and boost your productivity again. You can measure your daily joy-level, and manage your wellbeing with Joye's Daily Brew or the Stress Busters.

[Click here to learn more about Joye and how you can start making mental fitness a habit.](#)

## Return to the Workplace safely and effectively

From January 2022, all employees in Singapore have to be fully vaccinated to return to their workplace. With COVID-19 vaccinations becoming critical components of public health and safety in Singapore and across the world, businesses must remain agile in light of guidelines implemented at all businesses. Discover how Sembcorp has enabled their workers to return to their workplace safely and effectively, using the low-code no-code technology built on Microsoft Power Platform.

[Watch this video to find out how to return to the workplace with confidence.](#)

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### Walkie Talkie app in Microsoft Teams

To help make communication for frontliners easier, Microsoft is deepening our strategic partnership with Zebra Technologies, a world leader in software and hardware for frontline workers. Earlier this month, we announced the general availability of the Walkie Talkie app in Microsoft Teams, with a dedicated push-to-talk button on a wide range of Zebra mobile devices, as well as general availability on any iOS mobile device.



[Click here and get started with the walkie talkie app in Microsoft Teams.](#)



### Microsoft Teams performance improvements reduce power consumption in meetings by up to 50%

Microsoft ensures efficient use of device resources such as CPU and memory during Microsoft Teams calls and meetings. In addition to reducing energy costs, these optimizations lower the burden on an organization's hardware and improve the consistency and efficiency of Teams meetings and calling experiences across devices.

[Click here to learn more about this latest Microsoft Teams performance improvements.](#)

For more Microsoft 365 news updates, [click to read this blog.](#)

## Up-Skill for Modern Work Transformation

### Microsoft Upcoming & On-Demand Webinars

Join our Microsoft training webinars to learn how to work more productively, collaboratively and securely in today's hybrid workplace. Click on the links to register.

- 1-2 March 2022:  
[Microsoft 365 Virtual Training Day: Building Microsoft Teams Integrations and Workflows](#)
- 12 April 2022:  
[Enabling Collaboration in the Hybrid Workplace with Surface for Business](#)

[Click here for on-demand Microsoft 365 webinars.](#)

## Self-Learning Resources

We have an abundance of Microsoft 365 self-learning resources at your fingertips. Leverage on them now to learn all about the tools we have, or as a refresher course for continuous learning. Click on the links to access.

- [Microsoft Teams Chalk Talks](#)
- [aka.ms/MWwebinars](#)
- [aka.ms/RediscoverMicrosoftTeamsSeries](#)
- [aka.ms/Microsoft365DiscoverySeries](#)
- [Microsoft Teams Training Videos](#)
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